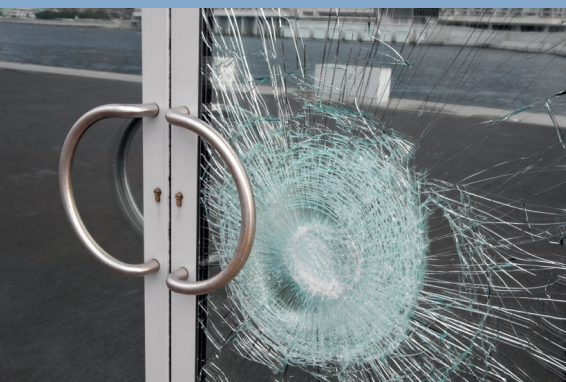


# ONE CONNECT **C**RPORATE



**CORPORATE  
SERVICES**





# ONE CONNECT CORPORATE

Our integrated services are managed by cutting edge technology giving you complete control of your business returning time, identifying cost savings and mitigating risk and exposure.

One Connect technology lets you and your team focus on your core business and day to day operations and coordinate back of house services efficiently and cost effectively, ensuring compliance, OH&S, contract management and total transparency.

## Proudly providing services to:

Mirvac	Jones Lang LaSalle
Fairfax Media	Gary J Smith Real Estate
Lend Lease	Jets Gyms
CBRE	Private clients
ISPT	

ONE CONNECT  
CORPORATE

Ph: (02) 9838 8090

[www.oneconnectglobal.com.au](http://www.oneconnectglobal.com.au)

See website for national offices

Master Licence No. 000100177



## ONE CONNECT INTEGRATED CORPORATE SERVICES

**4** One Connect Software

**5** Specialised Services

**5** Building

**6** Electrical

**6** Air Conditioning

**6** Plumbing

**7** Cleaning

**7** Pest Control

**7** Gardening/Landscaping

**7** Waste

**8** Compliance

**8** Fire

**9** Fleet Services

**9** Locksmiths

**9** Security

**10** Emergency Services

**11** Corporate Help Desk

**12** Training & Professional Development

**13** Security Services

**14** Technology Services

## ONE CONNECT GLOBAL



One call  
One provider  
One invoice  
One solution

One Connect Software Modules



### One Connect Corporate's complete Facilities Services Management System

*ONE CONNECT* is a 24 hour, 7 day per week, complete national online facilities services management system. *ONE CONNECT* can help you fully manage your facilities services needs from start to end, saving you time, making your operations more productive, increasing productivity and managing accountability within your organisation.

- Submit service requests 24 hours a day, 7 days a week
- Track the status of every job
- Develop your own maintenance schedules
- Manage a single site or a complete portfolio
- Access customised, detailed reports
- OH&S Reporting
- Automatic notifications to key personnel
- Manage service budgets
- Access approved contractors and trades people
- Delegation & approval process

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## One Connect Specialised Services

- Project Management of Capital & Operational Works
- Customised site specific Planned Preventative Maintenance Schedules
- Contract Management of Property Services, including:
  - Liaise & Coordinate Specialised Property Consultants
  - Risk Management Consultants
  - Engineering Consultants
  - Structural
  - Hydraulic
  - Mechanical
  - Heritage
  - Traffic
  - Environmental

## Building

- General Property Maintenance
- Strip outs
- Construction
- Fit outs
- Carpentry, Joinery & Cabinetmaking
- Kitchens and Bathroom
- Signage — Supply and Installation
- Painting
- Linemarking
- Tiling
- Concreting
- Glazing
- Bricklaying
- Rendering
- Waterproofing
- Welding



# ONE CONNECT INTEGRATED SERVICES

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## Electrical

- Installation & Repairs
- Emergency Lighting Testing & Repairs
- Backup Generator Maintenance
- Relamping
- Residual Current Device Testing
- Power Factor Correction Testing
- Test & Tagging of Electrical Equipment
- Thermal Scanning of Electrical Equipment
- Main Switch Board Maintenance and Upgrades
- Communications

## Air Conditioning

- Planned Preventative Maintenance
- Building Management Systems
- Cooling Tower Water Testing
- Water Dosing /Treatment
- Air Testing, Chiller maintenance
- Filters, Annual Oil Analysis
- Pressure Vessel Testing
- Boiler Maintenance

## Plumbing

- Fountains / Ponds Maintenance
- Pump Maintenance
- Booster Pump Service
- Sump Pit Clean
- Jet Blast Grease Lines
- Retention Tank Clean
- Urinal Sensor Check
- RPZ Back Flow Prevention
- Thermostatic /Tempering Valve Test
- General Plumbing
- Installations and Repairs



## Cleaning

- General Cleaning
- Hygiene Services
- Toilet Requisites
- Window Cleaning
- Carpet Cleaning
- High Access Cleaning
- Strip and Sealing
- High Pressure Cleaning
- Graffiti Removal

## Pest Control

- Termite Control
- Bird Control
- Rodent Control
- General Pest Control

## Gardening / Landscaping

- Indoor Plant Hire
- Landscaping
- Paving
- Tree Removal
- Mowing

## Waste

- Grease Traps
- Waste Removal
- Trade Waste Enzyme Treatment





# ONE CONNECT INTEGRATED SERVICES

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## Compliance

- Height Safety System Certification
- Risk Auditing
- Slip Testing
- NABERS Rating
- Annual Fire Safety Statement Certification
- Back Flow Protection Certification
- Planning and Preparation for Harmonisation

## Fire

- Planned Preventative Maintenance
- Evacuation Training
- Fire Monitoring
- Annual Building Certificate
- Inspections
- Installation & Repairs





## Fleet Services

- Vehicle Detailing
- Compliance Inspection
- Physical Inspection
- Warranty Management

## Locksmiths

- Lock Replacements
- Rekey
- Safes
- Master Restricted Systems
- Lockouts
- Electronic Access Control
- Key Cabinets

## Security

- CCTV installation and Maintenance
- Static & Concierge Security
- Security Access Control installation & Maintenance
- Security Patrols and Alarm Response
- Alarm Installations & Maintenance
- Alarm Monitoring
- Portable Radio Hire & Maintenance



# ONE CONNECT EMERGENCY SERVICES

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## Features

- 24/7 Call Centre Operator
- Reactive Maintenance Management Service
- Planned Preventative Maintenance Management
- Project Tracking
- Custom Client Reporting

## Emergency Services

- Security
- Glazing
- CCTV Technologies
- Plumbing
- Electrical
- Air Conditioning
- Cleaning
- Building
- Locksmith





### **One Connect Corporate's complete Facilities Services Management System**

*ONE CONNECT* is a 24 hour, 7 day per week, complete national online facilities services management system. It's always there when you need it. *ONE CONNECT* will help you fully manage your property's service needs from start to finish, saving you time, making your operations more productive, increasing productivity, improving accountability while reducing risk and exposure across your organisation.

- Submit service requests 24 hours a day, 7 days a week
- Track the status of every job
- Develop your own maintenance schedules
- Manage one site or many sites
- Access customised, detailed reports
- OH&S Reporting
- Automatic notifications to key personnel
- Compliance
- Manage service budgets
- Access approved contractors and trades people
- Emergency services response for after business hours



# TRAINING & PROFESSIONAL DEVELOPMENT



One Connect Corporate offers a range of in house training and partners with nationally accredited training academies to ensure that all aspects of your training requirements are covered. We have access to and can arrange for the professional delivery of approved, Government funded or nationally accredited courses across all areas of your business.

## **Our Certificate II, III, IV and Diploma level training programs include:**

- Customer Contact
- Property Services
- Transport and Logistics
- Warehouse Operations
- Risk Management
- Asset Maintenance  
(Cleaning Management, Waste Management)
- Training and Assessment
- Frontline Management
- Business Administration
- Sales
- Financial Services

## **One Connect Corporate facilitates a number of tailored, developmental workshops which include:**

- Conflict Management Skills
- Critical Incident Management
- Armed Robbery Survival
- Security Awareness
- Risk Management for Managers and Supervisors
- Accredited First Aid Training

We can also develop and deliver programs and workshops customised specifically to your organisation.

## Static and Mobile Services

One Connect Corporate caters for Government, retail, commercial and corporate services.

Our experience and expertise is in Corporate, Local and State Government protective services, which demand a high calibre physical presence, compliance, corporate governance and transparency.

## Mobile Patrols and Alarm Responses

One Connect Corporate has a well established national partners patrol and response network with the capacity to operate within all capital cities and residential locations around Australia. Our services include short or long term patrols, lock and unlock services, welfare and site inspections. Real time tracking technology is key to our service.

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## CCTV Security systems and Access Control

One Connect Corporate provides organisations with suitable cost effective alternatives to their security technologies. One Connect Corporate can provide qualified advice and solutions across all aspects of your security infrastructure.

In addition to industry certifications, our security technology specialists are highly trained and accredited by manufacturers to ensure systems knowledge and compliance. Direct support from leading manufacturers ensures our customers receive the very best possible outcome and value for money.

### CCTV Products include:

- Pelco/Endura
- Panasonic
- Sanyo
- Bosch
- Sony
- Axis

### Access Control Systems include:

- Cardax
- Tecom
- Inner Range
- Concept
- C-Bus
- Vision

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